

## Sleep Medical Centers

Consultations, Testing, Equipment Your All-In-One Sleep Solution

Call 919-477-1588 / 866-499-1588 Fax 919-477-1688 / 866-499-1288

Date: 02-01-2021

Someone may have accessed your mailing address personal information.

Re Case Number: OCR#21-409273

Dear Customer,

We are writing to let you know that your mailing address personal information may have been compromised. A former business associate of Sleep Medical Center, Inc. may have accessed your mailing address between December  $17^{th} - 18^{th}$ , 2020 when they were not allowed access. We know how unsettling this news can be and want you to know that we have notified the U.S. Department of Health and Human Services. This business associate was terminated immediately and is no longer an associate of the company.

While we have not received any suspicious phone calls related to the customer mailing lists, please keep an eye out for solicitations for Sleep, Doctor or CPAP medical services because the person may have seen your personal information related to your mailing address which may include your name and address. We are working with legal counsel.

We understand how important your privacy of your name and mailing address is. We have taken measures to ensure that your personal information remains safe and secure. If you have any questions, please feel free to call Miriam Ross our privacy officer at 919-477-1588 ext: 117.

Sincerely,

Sandra Wrightenberry

CEO, RRT

Feeling Great Sleep Medical Center